

power to you



Bill referral scheme 2011 - terms and conditions

The Airtel-Vodafone bill referral scheme Terms and Conditions should be read in conjunction with the Airtel-Vodafone general Pay Monthly or Post-Paid Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone bill referral scheme Terms and Conditions and the general Airtel-Vodafone Pay Monthly or Post Paid Terms and Conditions, the specific Terms and Conditions from the Airtel-Vodafone bill referral scheme shall apply, but all other provisions within the general Airtel-Vodafone Pay Monthly or Post Paid Terms and Conditions shall remain in full force and effect.

“*Referrer*” means the existing Airtel-Vodafone Pay Monthly or Post Paid Voice or Broadband Customer who is referring a new customer to Airtel-Vodafone as part of Member Get Member Promotion

“*Referee*” means the new customer who has been referred to Airtel Vodafone by an existing Airtel-Vodafone Monthly or Post Paid Voice or Broadband Customer (the Referrer) as part of the bill referral scheme.

1. The bill referral scheme is applicable to all Airtel-Vodafone Pay Monthly and Post Paid Voice.

2. Existing Airtel-Vodafone customers wanting to introduce new customers to Airtel-Vodafone and take advantage of this scheme must:

- Insert their Airtel-Vodafone mobile number
- the date
- their signature

... on a bill referral scheme slip for every person the referrer wants to make to Airtel-Vodafone.

3. Bill referral scheme slips can found on the front page of their monthly bill.

4. Referring customers must then simply hand over this completed slip to the person they are introducing to Airtel-Vodafone (the referee). The referee must then present this slip to a member of our staff at the time of signing up to their new pay monthly plan.

5. Failure to present this referral slip at this time of signup will result in no credit being given to the referrer. It is the responsibility of the referrer to ensure that the referee hands in a completed bill referral scheme slip at the time of sign-up.

6. If an existing customer wants to take advantage of this scheme, the **MUST** use a bill referral scheme slip which can be obtained from their Airtel-Vodafone monthly bill front page.

power to you



7. The Referee must then bring with them to the Airtel-Vodafone store in Jersey or Guernsey at time of sign up, the completed bill referral scheme slip along (provided to them by the referrer) with the following:

- I. Proof of address e.g. a utility bill (which must be no more than 3 months old)
- II. Picture ID e.g. a driving licence or passport

PLEASE NOTE:

If the new customer (the referee) is porting their mobile number to Airtel-Vodafone from another network at the time of sign-up, they must bring with them their last mobile bill. This can be used as their proof of address too.

8. If the referee successfully signs-up to any voice monthly plan with Airtel-Vodafone, the referrer will receive a reward of £10 credited to their account.

9. Only one £10 credit can be awarded to the referrer per month for successfully introducing new customers to Airtel-Vodafone

10. If the referrer has successfully referred multiple people to Airtel-Vodafone, the £10 credit rewards will be staggered on consecutive months.

11. The Referrer can repeat this promotion and process as many times as they like as long as the scheme is still running and valid.

12. Having become a customer, the Referee now becomes a referrer in their own right and can now themselves start to introduce new people to the Airtel-Vodafone network under these scheme terms and conditions.

13. The bill referral scheme is valid from 1st January 2011 until 1st January 2012.

14. This scheme may be extended at the sole discretion of Airtel-Vodafone .

15. Similarly, Airtel-Vodafone can terminate this scheme at any time without notice.

16. Furthermore, Airtel-Vodafone has the right not to reward the referrer if Airtel-Vodafone find fault, non-compliance or fraud of this scheme by the customer.

17. The Airtel-Vodafone bill referral scheme cannot be combined with any other offer.

18. All previous Member get member schemes, referral cheques and related promotions will cease to be valid and will not be honoured or credited. From January 2011, the only referral reward scheme for Airtel-Vodafone customers will be the bill referral scheme outlined in these terms and conditions.