“Home Broadband Plan”
Terms & Conditions

The "Home Broadband Plan" Terms and Conditions should be read in conjunction with the Airtel-Vodafone Pay Monthly Service Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the "Home Broadband Plan" Terms and Conditions and the Airtel-Vodafone Pay Monthly Service Terms and Conditions, the specific Terms and Conditions from the "Home Broadband Plan" shall apply, but all other provisions within the Airtel-Vodafone Pay Monthly Service Terms and Conditions shall remain in full force and effect.

To apply for the "Home Broadband Plan" customers will need to visit our store to complete an application form and direct debit mandate and provide proof of identification and address. For existing Airtel-Vodafone contract customers, the sign up process can be completed via the Airtel-Vodafone call centre. Call 121 from your Airtel-Vodafone number or 01534 520121/01481 520121 from any other number.

Once the application has been accepted the customer will be provided with a 4G Wi-Fi router, SIM card for the router and a set of self-set up instructions.

If the customer faces issues with the set of self-set up, they can call Airtel-Vodafone for further help and support.

Pricing for this plan is as follows:

If the customer signs a contract before 31st August 2015, the price is £16.99 per month for the length of the contract. Sign up after 31st August will attract a monthly fee of £24.99.

The monthly data allowance is 100GB, anything over and above this will be charged at £1 per 500MB.

Data bolt-ons are available as follows:
£10 for 50 GB extra on-island data per month
£15 for 100 GB extra on-island data per month

Data sessions have a minimum session charge of 1Mb and subsequent charging is always rounded up to the next Mb session.
4G Router Price:

The cost of the 4G router for this product will be charged as follows:
FREE on 24 month contract
£49 on 12 month contract
£99 on monthly rolling contract

NB - All devices we distribute are under guarantee up to 1 year from their manufacturers and comply with health and safety standards. In Europe, this is shown by the CE mark. To give you extra peace of mind, we offer you the option of asking for an exchange or refund within 14 days from the date you buy your device in store, as long as you keep to the conditions outlined in our Consumer Code of Practise, which can be found at www.airtel-vodafone.com

Airtel-Vodafone reserves the right to remove/change this offer at any time.