

CONNECTION CHARGES	
ACTION	COST
Switching provider BB	£ 12.75
Switching provider LL	£ 0.00
New connect BB and LL	£ 49.97
New connection with installation LL and BB	£ 128.35
Shifting house BB (LL stays with existing provider)	£ 30.00
Shifting house BB and LL	£ 79.97 or "128.35 if engineering visit is required.

ENGINEERING VISIT CHARGES	
Initial Standard Hours - (includes 30 minutes on-site)	£60.00
Standard Hours - Each additional 30 minutes (or part thereof)	£30.00
Weekday evening & Saturday (includes 30 minutes on-site)	£97.50
Weekday evening & Saturday - Each additional 30 minutes (or part thereof)	£32.50
Sunday & Bank Holiday (includes 30 minutes on-site)	£112.50
Sunday & Bank Holiday - Each additional 30 minutes (or part thereof)	£37.50