

Pay Monthly “FWP” (Fixed Wireless Phone) Plan Updated March 2024

Terms & Conditions

The Airtel-Vodafone “FWP Plan” Terms and Conditions should be read in conjunction with the Airtel-Vodafone General Pay Monthly or Post-Paid Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the Airtel-Vodafone “FWP Plan” Terms and Conditions and the General Airtel-Vodafone Pay Monthly Terms and Conditions, the specific Terms and Conditions for the Airtel-Vodafone “FWP” shall apply, but all other provisions within the General Airtel-Vodafone Pay Monthly Terms and Conditions shall remain in full force and effect.

The “FWP Plan” is available for Guernsey Airtel & Jersey Airtel Customers.

Customers on this plan can enjoy unlimited Calls and SMS to all CI/UK numbers (excluding premium, low rate and special numbers)

1. The “FWP Plan” is available to Customers who sign a Pay Monthly contract on terms of monthly rolling, 12 or 24 months. A Fixed Wireless Phone device is available for free dependent on the length of contract taken.
2. The Bundled minutes included within the “FWP Plan” above must be originated from the Channel Islands and do not include roaming usage, which is barred on this plan.
3. The bundle excludes International Calls, Premium Calls and Voicemail services. Any usage outside of the monthly Bundled Minutes/SMS will be charged as per our standard rates as defined on www.airtel-vodafone.com
4. Out of bundle calls will be rated with a per minute pulse.
5. The use of the bundled minutes/SMS come with an Acceptable Use Policy, which is defined as below:
 - If Guernsey Airtel Limited or Jersey Airtel Limited becomes aware of usage that gives cause for commercial concern or in our reasonable opinion, we establish any of our services are being used in a way for which they were not intended, then we may ask the Customer to modify their usage pattern, or in extreme circumstances we may limit, restrict or charge for access to these services.
6. This plan can be withdrawn by Guernsey Airtel and Jersey Airtel Limited at any time.
7. GST will be added in Jersey.