

Pay Monthly “Airtel-Vodafone Together/Roam-On Package” November 2023.

Terms & Conditions

The Airtel-Vodafone “Airtel-Vodafone Together Roam-On Package” Terms and Conditions should be read in conjunction with the Airtel-Vodafone General Pay Monthly or Post-Paid Terms and Conditions as highlighted under the terms and conditions links on www.airtel-vodafone.com.

Where there is conflict between the “Airtel-Vodafone Together Roam-On Package” Terms and Conditions and the General Airtel-Vodafone Pay Monthly Terms and Conditions, the specific Terms and Conditions for the “Airtel-Vodafone Together Roam-On Package” shall apply, but all other provisions within the General Airtel-Vodafone Pay Monthly Terms and Conditions shall remain in full force and effect.

Bundle allowance:

Mobile Minutes (when calling from CI)	Unlimited*
Mobile SMS (when sent from CI)	Unlimited*
Mobile Data Allowance (GB) – 15GB (CI + 40 destinations listed below in point 5)	15GB
Fixed Landline Rental	Included
Fixed Unlimited Broadband (Total package price subject to Fixed broadband plan selected)	Included

1. The “Airtel-Vodafone Together Roam-On Package” is available for new customers and existing out of contract mobile customers when taken in conjunction with a fixed broadband and landline connection. In both instances, the minimum contract length is 24 months for mobile and fixed services.
2. The bundled mobile Minutes and SMS included within the “Airtel-Vodafone Together Roam-On Package” must be originated from the Channel Islands and do not include roaming usage. Roaming usage will be charged as per the standard rates published on www.airtel-vodafone.com
3. *The mobile bundle excludes International Calls, International SMS, Premium Calls and Voicemail services. Any usage outside of the monthly Bundled Minutes will be charged as per our standard rates as defined on www.airtel-vodafone.com
4. Out of bundle calls will be rated with a per minute pulse.
5. The bundled mobile data allowance is valid the Channel Islands (CI) as well as the following destinations: Aland Islands, Albania, Austria, Belarus, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Isle of Man, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Netherlands, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Turkey, Switzerland, UK, Ukraine and USA. Once the bundled data allowance is reached in either home (Channel Islands) or roaming destinations listed above, standard local or roaming rates apply. Any roaming usage

outside of destinations listed above is charged at standard roaming rates. For local data and roaming data standard rates visit www.airtel-vodfaone.com

6. Out of bundle Data sessions have a minimum session charge of 1KB and subsequent charging is always rounded up to the next KB session.
7. Roaming Data Bolt-ons are not available for this package.
8. All monthly allowances will automatically reset on the next billing cycle which commences at 00:01 on 20th of each month.
9. This is a retail product and is not available to any type of corporate business, any misuse of services can result in services being withdrawn with immediate effect.
10. *The Acceptable Use Policy is defined as below:
 - If Jersey Airtel Limited or Guernsey Airtel Limited becomes aware of usage that gives cause for commercial concern or in our reasonable opinion, we establish any of our services are being used in a way for which they were not intended, then we may ask the customer to modify their usage pattern, or in extreme circumstances we may limit, restrict or charge for access to these services.
11. This package can be withdrawn by Jersey Airtel Limited or Guernsey Airtel Limited at any time.
12. This is a limited time offer available for sign up until 31st January 2024, basis conditions met in point 1 above.